

Privacy Policy

We are committed to respecting your privacy and committed to protecting your personal data.

Please read this statement carefully to understand why data is being collected and what we do with that data, as by accessing, browsing or otherwise using our website, you confirm that you have read, understood and agree to the terms of this Privacy Policy, and therefore, you agree to the collection and use of your data in accordance with this statement, until further notice or update of your preferences.

From time to time, you may be asked about your personal information such as:

- Basic Personal Information & Contact Information

The Basic Information and Contact Information is taken from you such as: Name, Contact Number, Address, Email Address. It is to provide you with the information that you have requested from us.

- Website Usage Information

We may use software embedded in our website (such as JavaScript) to collect information about which pages you view and how you reach them, what you do when you visit a page, the length of time you remain on the page, and how we perform in providing content to you.

- Financial Information

We do not store information like credit card details nor do we share customer details with any 3rd parties. This information is never taken by us either through our website or otherwise.

Your details will not be passed outside Homekey Sales and Lettings premises as we act in accordance to GDPR and Data Protection and respect the privacy of our visitors and do not rent, sell or deal in any personal information with a third party.

You do not need to provide personal Information to use this website and If at any time you wish us to amend or remove your personal data from our records, please contact us.

- Your Rights

Your rights as a data subject. At any point whilst Homekey Sales and Lettings is in possession of processing your personal data, all data subjects have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.

- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.

The data will not be transferred to any third party.

- Cyber Crime Alert

EMAILS CAN BE SCAMMED

Homekey Sales and Lettings accepts no responsibility or liability for malicious or fraudulent emails purportedly coming from the agency. It is the responsibility of the recipient to ensure that any emails coming from Homekey Sales and Lettings are genuine before relying on anything contained within them.

OUR BANK DETAILS WILL NOT BE CHANGED.

Please disregard notification of bank account changes and never send money without direct verbal confirmation from partner.

Homekey Sales and Lettings takes no responsibility for any funds sent to a third party.

Failure to follow the above procedure is dangerous and an opening to fraud